Laboring with a Multi-Generational Workforce

A. Who are the human inventories?
   a. Silent
   b. Baby Boomers
   c. Gen X
   d. Millennials
   e. Gen Z

B. What should we expect from the human element in the work place?
   a. A variety of priorities in hours
      i. Full time
      ii. Shared
      iii. Temporary
      iv. Freelance
      v. Volunteers
   b. A variety in responsibilities/skill levels
   c. A difference in loyalties/seniority
   d. A common resource for accomplishment of task

C. How can I do a better job facilitating the labor exercises?
   a. Understand the multitude of tasks
   b. Understand the age gaps
c. Communication- Communication- Communication

d. Methods

D. Can employees be trainers or mentors?
   a. Experienced people leading people
   b. Principles of pride in a job well done
   c. Creating a culture of teamwork
   d. Walk me into excellence

E. What do people say they could do to build a positive culture?
   a. Listen to all employees, even the mean ones
   b. Mentorship – “Be One – Lead One”
   c. Sharing New Ideas and Perspectives
   d. Understanding the mission is simplest terms

F. What does success look like in the employment channel?
   a. Lower turnover
   b. High morale
   c. Employee references
   d. Fewer patron complaints
   e. Work flow efficiency

G. Your call to action